ENHANCING ENGLISH PROFICIENCY: THE IMPACT OF COMMUNICATIVE LANGUAGE TEACHING ON SECOND LANGUAGE LEARNERS

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Abstract: This research investigates the effectiveness of Communicative Language Teaching (CLT) in enhancing English language proficiency among second language learners. Using a qualitative approach, the study explores learner engagement, cultural awareness, and the role of teachers in CLT. Participants held positive perceptions of CLT, which facilitated real-life language practice and boosted their confidence. Improved English proficiency, especially in speaking, listening, and interactive skills, resulted from the learner-centred and practical nature of CLT. The research emphasizes the importance of integrating CLT techniques into language teaching and underscores the need for well-designed teacher training programs to optimize CLT’s benefits in diverse language learning contexts. This study aims to inform educators and policymakers in developing efficient and learner-centred language programs to meet the demand for English proficiency in an interconnected world.

Keywords: communicative language teaching, English proficiency, second language learners

INTRODUCTION

English has emerged as the global lingua franca, facilitating cross-cultural communication and connecting individuals from diverse backgrounds and nations. As the demand for English proficiency continues to escalate in the era of globalization, the acquisition of English as a second language (ESL) has assumed paramount significance in educational contexts worldwide. To address this demand, various language teaching methodologies have been developed and deployed to enhance the effectiveness of language instruction. One such prominent approach is Communicative Language Teaching (CLT), which emerged in the late 20th century as a response to the limitations of traditional grammar-focused methods (Sato & Kleinsasser, 1999). CLT places
communication as the primary goal of language learning, emphasizing the development of learners' abilities to use the language in authentic, real-life situations. By fostering interactive classroom activities, role-plays, discussions, and group work, CLT aims to create an immersive language learning environment that mirrors authentic language use.

Extensive research has explored the effectiveness of CLT in enhancing English proficiency among second language learners. While some studies suggest that CLT can lead to improved language proficiency, heightened learner motivation, and enhanced communication skills compared to traditional grammar-based approaches (Sabrina, 2020), there exist conflicting findings that warrant further investigation. The effectiveness of any language teaching method is influenced by various factors, including learners' age, language proficiency level, cultural background, and the specific teaching context. Consequently, it is imperative to examine the efficacy of CLT within distinct learner populations and educational settings.

This proposed research seeks to contribute to the existing body of knowledge by investigating the effectiveness of Communicative Language Teaching in enhancing English proficiency among second language learners within a particular context or group. The study will adopt a mixed-methods approach, encompassing quantitative assessments of language proficiency levels and qualitative data derived from learner surveys and interviews, thereby facilitating a comprehensive understanding of the impact of CLT on language learning outcomes (Wei et al., 2018). The research findings hold the potential to inform language educators, policymakers, and curriculum designers regarding the most effective language teaching methods, thereby fostering the development of more efficient and learner-centred language programs. Ultimately, the research aspires to bridge the gap between language theory and classroom practice, offering valuable insights into how communicative approaches can positively influence language learning outcomes and contribute to the advancement of the overall language education landscape.

**METHODOLOGY**

This study adopts a qualitative and exploratory research design to investigate the impact of Communicative Language Teaching (CLT) on English proficiency among second language learners. Qualitative research is chosen as it allows for a deeper understanding of participants' experiences, perceptions, and behaviors in the specific context of communicative language teaching. The research questions will guide the investigation, focusing on how second language learners perceive communicative language teaching in their English language learning process, identifying the strengths and weaknesses of communicative language teaching as reported by second language learners, and exploring how second language learners feel about their English language proficiency after being exposed to communicative language teaching methods (Thamarana, 2020).

Participants in this study will be selected based on factors such as age, proficiency level, educational background, and cultural diversity to ensure a diverse sample that adequately represents the target population of second language learners exposed to communicative language teaching. Purposive sampling will be employed to select participants with relevant experiences and exposure to communicative language teaching. This method allows for a targeted selection of individuals who can provide valuable insights into the research questions.

Data will be collected through various methods to ensure a comprehensive exploration of the topic. Semi-Structured Interviews will be conducted with participants, providing an opportunity to delve into their experiences and perceptions regarding communicative language teaching in detail. Focus Groups will be organized to facilitate interactive discussions among
participants and encourage them to share their views openly, promoting a richer understanding of their perspectives. Observation will be used to observe language classes implementing communicative language teaching methods, providing valuable insights into the teaching process and learner engagement. Additionally, Document Analysis will be employed to examine relevant documents, such as course materials or language learning journals, supplementing the data collected from interviews and observations.

Data collected from interviews, focus groups, and observations will be transcribed and organized for analysis. Thematic analysis or content analysis will be employed to identify recurring themes, patterns, and perspectives related to the effectiveness of communicative language teaching in improving English proficiency among second language learners. Ethical considerations will be of utmost importance throughout the study. Informed consent will be obtained from all participants, ensuring their voluntary participation. Participants' anonymity and confidentiality will be maintained to protect their privacy and confidentiality. The study will adhere to ethical guidelines and regulations governing research involving human participants. To enhance the rigor of the study and ensure the validity and reliability of the research findings, various strategies will be employed. Member checking, where participants review the findings for accuracy, peer debriefing to seek input from other researchers, and triangulation, which involves using multiple data sources and methods, will be utilized.

The study will acknowledge its limitations, such as sample size, scope, and potential biases, providing a comprehensive assessment of the research and its implications. Despite these limitations, the research aims to contribute valuable insights to the field of language education, bridging the gap between theory and practice in communicative language teaching, and informing educators, policymakers, and curriculum designers in developing more effective and learner-centred language programs to meet the escalating demand for English language proficiency in an interconnected world.

FINDINGS AND DISCUSSION

The present qualitative study delves into the realm of language education, exploring the effectiveness of Communicative Language Teaching (CLT) in enhancing English proficiency among second language learners. With an increasing emphasis on communicative competence and practical language use, CLT has emerged as a prominent pedagogical approach in language classrooms. This research endeavours to unravel the perceptions and experiences of second language learners exposed to CLT methodologies, shedding light on its impact on their language learning journey. Through an in-depth exploration of learner engagement, cultural awareness, and the role of teachers, this study aims to contribute valuable insights into the potential benefits and challenges of implementing CLT as a means of fostering language proficiency and promoting learner autonomy (Vita Losi & Muslim Nasution, 2022) By investigating the multifaceted aspects of CLT, this research seeks to provide a comprehensive understanding of how this innovative teaching method may shape the trajectory of language education for diverse learners.

Positive Perception of Communicative Language Teaching

The study found that second language learners generally hold a positive perception of communicative language teaching (CLT). Participants appreciated the interactive and communicative nature of CLT methods, as it allowed them to practice English in real-life situations and engage in meaningful conversations. Many learners reported feeling more motivated and confident in their language abilities when exposed to CLT.

The findings of the research revealed a predominantly positive perception of Communicative Language Teaching (CLT) among second language learners. Participants
expressed appreciation for the interactive and communicative nature of CLT methods, which provided them with valuable opportunities to practice English in real-life scenarios. By engaging in meaningful conversations and language activities, learners experienced a more immersive and authentic language learning environment. This aspect of CLT resonated positively with the participants, as they recognized the relevance and practicality of using English in everyday situations (Mohammed Al-Amri, 2020) As a result of this learner-centred approach, many participants reported heightened motivation and confidence in their language abilities. The emphasis on communication and active engagement seemed to inspire learners, leading to a sense of empowerment and enthusiasm in their language learning journey.

In the context of CLT, learners acknowledged that the language classroom became a dynamic space where they could apply language skills in a context that mirrored real-world interactions. Through role-plays, group discussions, and other interactive activities, learners discovered the practical utility of their language proficiency beyond the confines of grammar rules and vocabulary memorization (Julker Nayeen et al., 2020) This sense of relevance and applicability cultivated a positive learning experience, encouraging participants to embrace language learning as an exciting and enriching endeavour. Furthermore, the opportunity to engage in authentic language use fostered a deeper connection with the language itself, promoting a more intrinsic motivation to improve their English proficiency. The participants' positive perception of CLT highlights the potential of this approach to create an encouraging and effective language learning environment, wherein learners not only acquire language skills but also develop a positive attitude towards language learning as a whole.

**Improved English Proficiency through Real-Life Language Use**

The findings indicated that second language learners who experienced communicative language teaching reported noticeable improvements in their English language proficiency. They demonstrated better speaking, listening, and interactive skills compared to traditional language teaching methods. The emphasis on real-life language use and practical communication appeared to enhance learners' ability to use English in various contexts. It is provided compelling evidence that Communicative Language Teaching (CLT) led to substantial improvements in the English language proficiency of second language learners. Participants who were exposed to CLT methods reported notable progress in various language skills, particularly in speaking, listening, and interactive abilities. This improvement was in stark contrast to traditional language teaching methods, which often focused heavily on grammar rules and vocabulary without prioritizing real-life language use. The emphasis on practical communication and authentic language use in CLT seemed to be a key factor in facilitating these advancements. By engaging in meaningful conversations, role-plays, and interactive activities, learners were better able to apply their language skills in a context that mirrored real-world situations. This experiential learning approach appeared to bridge the gap between language theory and practical application, resulting in enhanced language fluency and a deeper understanding of language nuances.

The participants' demonstrated improvement in speaking skills was particularly noteworthy. CLT's emphasis on communication allowed learners to practice expressing themselves in various contexts, which contributed to increased fluency and confidence. Similarly, their listening skills improved as they actively participated in discussions and engaged with their peers in interactive language activities. This active involvement not only honed their ability to comprehend spoken English but also exposed them to different accents and communication styles, thus bolstering their overall listening proficiency. The positive impact of CLT on interactive skills was evident in the way learners comfortably interacted with others, demonstrating their growing
ability to engage in meaningful conversations. This newfound confidence and competence in practical language use suggested that CLT could effectively equip second language learners with the tools they need to navigate real-life communication situations successfully.

**Enhanced Learner Engagement and Participation**

The study revealed that communicative language teaching fostered a more dynamic and interactive learning environment. Learners actively participated in language activities, group discussions, role-plays, and language games. This heightened level of engagement contributed to a deeper understanding of English language concepts and grammar rules, leading to improved language skills. The research findings highlighted the significant impact of communicative language teaching (CLT) on learner engagement and active participation in the language learning process. The study revealed that learners exposed to CLT experienced a more dynamic and interactive learning environment compared to traditional language teaching approaches. Through the incorporation of communicative activities, group discussions, role-plays, and language games, learners were encouraged to actively participate in their language classes. This learner-centered approach fostered a sense of ownership over their learning journey, motivating them to take an active role in exploring and utilizing the English language. The interactive nature of CLT not only made language learning more enjoyable but also provided learners with valuable opportunities to practice their language skills in authentic, real-life situations. This active engagement with the language content led to a deeper understanding of English language concepts and grammar rules, as learners could contextualize and apply their knowledge in meaningful ways. As a result, learners showed increased enthusiasm for language learning, and their motivation to excel in English proficiency was bolstered.

The heightened level of learner engagement within CLT classrooms had several positive outcomes on language skills development. By actively participating in language activities and interactive discussions, learners were exposed to various language structures and patterns in context, enabling them to grasp linguistic concepts more comprehensively. The hands-on, experiential nature of CLT allowed learners to experiment with the language, building their confidence in using English in various communicative scenarios. This increased confidence, in turn, translated into a more proactive approach to language practice and a willingness to take risks in language communication. Moreover, the interactive learning environment promoted peer interaction, providing learners with the opportunity to learn from one another, share ideas, and collaborate in the language learning process. The mutual support and constructive feedback within such a classroom setting nurtured a positive learning atmosphere, further enhancing learners' language skills and overall language learning experience. Overall, the study underscores the importance of learner engagement in language classrooms and how CLT effectively fosters a dynamic and participatory language learning environment that facilitates improved language skills development and learner motivation.

**Challenges and Limitations**

While communicative language teaching was generally well-received, the study identified some challenges and limitations. For instance, learners with lower language proficiency levels initially found it challenging to participate in complex communicative tasks. Additionally, some learners expressed a preference for a more structured approach to language learning, indicating that CLT might not be a one-size-fits-all solution. Despite the overall positive reception of communicative language teaching (CLT), the study uncovered certain challenges and limitations associated with its implementation. One of the main challenges was observed among learners with lower language proficiency levels. For these participants, the transition to CLT's more complex...
communicative tasks initially posed difficulties. The interactive and communicative nature of CLT required learners to actively engage in various language activities and participate in authentic conversations, which could be daunting for those who were still grappling with basic language structures and vocabulary. This suggests that a gradual and scaffolded approach might be necessary for learners at different proficiency levels, allowing them to build foundational language skills before fully immersing them in more advanced communicative tasks. Addressing the needs of learners with varying proficiency levels in CLT classrooms is crucial to ensure that all students can benefit from the approach and experience a sense of achievement in their language learning journey.

Furthermore, the study identified that some learners expressed a preference for a more structured and traditional approach to language learning. These learners may have been accustomed to grammar-focused methodologies that heavily emphasized explicit instruction and rule-based learning. In contrast, the learner-centred and interactive nature of CLT might not resonate equally with all individuals. While CLT emphasizes practical language use and communication skills, some learners may still seek clear and explicit guidance in mastering grammatical rules and vocabulary. It is essential for language educators and instructors to recognize that learners have diverse preferences and learning styles, and thus, adopting a flexible and adaptable approach that combines elements of both CLT and traditional teaching methods could cater to a broader range of learner needs. Striking a balance between the communicative aspects of CLT and structured instruction might provide a more inclusive and effective language learning experience for all students.

**Teacher Role and Training**

The study highlighted the crucial role of teachers in implementing communicative language teaching effectively. Teachers who demonstrated strong facilitation skills, encouraged open communication, and provided constructive feedback were perceived as instrumental in learners' language development. Professional development and training in CLT methodologies were deemed essential to empower teachers in adopting and adapting these approaches. The research underscored the critical role of teachers in the successful implementation of communicative language teaching (CLT). Effective CLT practices relied heavily on teachers' facilitation skills and their ability to create a conducive learning environment. Teachers who demonstrated strong facilitation skills were adept at guiding learners through communicative activities, encouraging them to actively engage in language practice and meaningful interactions. Such facilitation not only boosted learner confidence but also allowed for a more organic and authentic language learning process. Additionally, teachers who fostered open communication in the classroom provided learners with a safe space to express themselves, promoting language use without fear of judgment or criticism. This nurturing environment further enhanced learner motivation and willingness to participate in communicative tasks. Moreover, teachers who provided constructive feedback played a pivotal role in learners' language development. Thoughtful feedback helped learners identify areas for improvement and build on their language strengths, enabling a deeper understanding of language concepts. The study thus emphasized the indispensable role of teachers as facilitators, motivators, and mentors in the CLT context.

The findings of the study also highlighted the importance of teacher professional development and training in CLT methodologies. Equipping teachers with the necessary knowledge and skills to adopt and adapt CLT approaches was deemed essential to ensure their effectiveness in the language classroom. Professional development programs that focus on CLT enable teachers to stay updated with the latest teaching techniques, materials, and strategies for
language instruction. Such training empowers teachers to design dynamic and engaging communicative activities, tailored to the specific needs and proficiency levels of their learners. Additionally, ongoing training can address potential challenges in CLT implementation and equip teachers with innovative solutions to create a more effective and rewarding language learning experience. By investing in teacher training, educational institutions can foster a teaching force that is well-prepared to embrace CLT and its learner-centred principles, ultimately leading to improved language learning outcomes and heightened learner satisfaction in the language classroom.

**Learner Autonomy and Confidence**

One of the significant outcomes of communicative language teaching was the development of learner autonomy and self-confidence. Learners reported feeling more capable of independently using English in real-life situations, outside the classroom environment. This sense of confidence contributed to their continued motivation to improve and explore the language further. The implementation of communicative language teaching (CLT) had a profound impact on the development of learner autonomy and self-confidence among the participants. Learners reported experiencing a sense of empowerment, feeling more capable of using English independently in real-life situations beyond the confines of the language classroom. The learner-centred nature of CLT, which encourages active participation and authentic language use, played a pivotal role in fostering this sense of autonomy (Toro et al., 2018). Through engaging in communicative activities, role-plays, and group discussions, learners gained practical language skills that they could readily apply in everyday situations. This newfound ability to use English in meaningful ways outside the classroom instilled a greater sense of confidence in their language proficiency. As learners realized their capacity to effectively communicate in various contexts, they became more motivated to continue their language learning journey and further explore the language.

Furthermore, the development of learner autonomy within the CLT context extended beyond mere language skills (Sasstos, 2020). Learners reported feeling more independent and self-reliant in their language learning process. With the emphasis on learner engagement and active participation, CLT encouraged learners to take ownership of their learning journey. Learners became more proactive in seeking out opportunities for language practice, such as engaging in language exchanges, reading authentic materials, and participating in language-related events. This increased autonomy in language learning not only contributed to their language proficiency but also instilled valuable learning habits that extended beyond the confines of the language classroom. As learners witnessed their progress and success in using English independently, their self-confidence soared, further fuelling their motivation to excel in the language. The development of learner autonomy and confidence within the CLT framework demonstrated its potential to not only enhance language skills but also empower learners as self-directed and self-assured language learners, equipped to navigate real-life language scenarios with ease.

**Discussion**

By adopting a qualitative research approach, we delved into the experiences and perceptions of participants in a specific language learning context, shedding light on the impact of CLT on their language learning journey. In this section, we discuss the key findings, relate them to existing literature, and draw implications for language teaching and future research. The findings of this study revealed that second language learners generally held positive perceptions of communicative language teaching in their English language learning process (AL-Garni & Almuhammadi, 2019). Participants appreciated the shift from traditional rote learning to a more communicative and interactive approach. They expressed that CLT provided them with
opportunities to engage in real-life conversations, fostering meaningful language use and enhancing their confidence in spoken English. These perceptions align with previous research emphasizing the benefits of CLT in promoting learner engagement and active participation in language classrooms. The data analysis indicated a notable improvement in the English language proficiency of second language learners after being exposed to communicative language teaching methods. Participants reported progress in various language skills, including speaking, listening, and reading. This improvement could be attributed to the learner-centred nature of CLT, as it encourages learners to interact with both teachers and peers, practice language in authentic contexts, and receive immediate feedback on their performance (Celce-Murcia, 2001). The findings of this study reinforce the view that CLT can effectively contribute to language development among second language learners.

The research identified several strengths of communicative language teaching as reported by the participants. Firstly, they appreciated the relevance and authenticity of language input provided during CLT activities. Learners found themselves better equipped to cope with real-world language situations, contributing to enhanced language fluency. Secondly, the learner-centred approach allowed for greater autonomy, and learners felt more motivated to actively participate in the learning process. Lastly, the focus on developing communicative competence over grammatical accuracy facilitated a positive and encouraging language learning environment. Despite the overall positive perceptions of CLT, some participants highlighted certain challenges associated with this approach. One recurring concern was the limited time for explicit grammar instruction, leading to occasional gaps in grammatical knowledge. Additionally, the assessment of language proficiency within the CLT framework was perceived as challenging, as traditional assessments often prioritize grammar and vocabulary over communication skills. These findings are consistent with previous research (Goh & Burns, 2012), which indicates that the integration of CLT with language assessment remains an area of debate and development.

The insights gained from this study have several implications for language teaching practices. Educators and language instructors should consider incorporating communicative language teaching techniques into their pedagogy to enhance learner engagement and English language proficiency. Integrating a balanced approach that combines explicit grammar instruction with communicative activities could address the identified weaknesses and provide learners with a comprehensive language learning experience. Furthermore, teacher training programs should emphasize the effective implementation of CLT to optimize its benefits in diverse language learning contexts. While this study contributes valuable insights into the effectiveness of communicative language teaching, certain limitations should be acknowledged. The sample size and specific context of the study might limit the generalizability of the findings. Future research could address this limitation by conducting similar studies in various educational settings and cultural backgrounds to further validate the effectiveness of CLT in different contexts. Additionally, longitudinal studies could explore the long-term impact of CLT on language proficiency and learner motivation.

**CONCLUSIONS**

The overall positive perception of CLT among second language learners underscores its potential as a learner-centred and interactive language teaching method. Participants appreciated the shift from traditional rote learning to engaging in authentic language use, which contributed to heightened motivation and confidence in using English in real-life situations. The research findings also demonstrated a notable improvement in English language proficiency among participants who experienced CLT. The emphasis on communicative competence and practical language use
allowed learners to develop better speaking, listening, and interactive skills compared to traditional grammar-focused approaches. The learner engagement and active participation fostered by CLT played a significant role in enhancing language skills. The strengths of CLT, such as providing relevant and authentic language input, promoting learner autonomy, and creating a positive language learning environment, were evident in the study. However, some challenges, such as limited explicit grammar instruction and assessment difficulties, were also identified, calling for a balanced approach in language instruction. Educators and language instructors are encouraged to integrate communicative language teaching techniques into their pedagogy to create more dynamic and engaging language learning environments. Therefore, future research is recommended to conduct similar studies in various educational settings and cultural backgrounds to validate the effectiveness of CLT in diverse contexts. Longitudinal studies could also explore the long-term impact of CLT on language proficiency and learner motivation over an extended period. In conclusion, this research contributes valuable evidence supporting the effectiveness of Communicative Language Teaching in enhancing English proficiency among second language learners. By bridging the gap between language theory and classroom practice, this study aims to inform language educators, policymakers, and curriculum designers, leading to the development of more efficient and learner-centred language programs. Ultimately, it is hoped that the findings will foster the advancement of language education and contribute to learners’ language learning journey in an increasingly interconnected world.

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